

TORIN BORTON-McCALLUM

Kitchener, ON, Canada

☎ (226) 668-2322 ✉ torinmccallum@gmail.com [linkedin.com/in/torinwylder](https://www.linkedin.com/in/torinwylder) github.com/Torin99

WORK EXPERIENCE

Oracle

NetSuite Functional Consultant

July 2025 - Present

Kitchener, ON, Canada

- Lead **30+ client projects**, delivering custom NetSuite solutions and workflows tailored to each client's needs, reducing manual processing by **30–40%** and generating **\$50K–\$150K** in annual savings per client.
- Conduct workshops and executive presentations, coach clients through adoption strategies, and lead data migration via **Excel** and API integrations, accelerating go-live timelines and improving data integrity, resulting in **85%+ utilization**.
- Lead the design and deployment of AI-enabled NetSuite solutions, educating clients on existing AI functionality and integrating large language models (**LLMs**) through custom scripts and system connectors to build automated workflows and reporting processes, reducing manual effort by **15–25%** and accelerating workflows.

SEH Computer Systems Inc.

Software Developer - Contract

January 2025 - June 2025

Tavistock, ON, Canada

- Collaborated with executives from **15+ clients** to gather business requirements and understand key metrics. Designed and implemented custom **Power BI** dashboards using **SQL** and **DAX**, helping the business enhance risk oversight and improve portfolio performance, accelerating data-driven decision-making by **25%**.
- Developed the **Titan Rating Engine** using **.NET**, **C#**, and **Blazor** to automate insurance policy rating calculations, leveraging **Postman** for development and to support business analysis and QA testing. The tool enabled clients to calculate policies **25%** faster with greater accuracy, enhanced operational efficiency, reduced manual errors, and improved client confidence in policy issuance.

IBM

Technical Account Associate

May 2022 - August 2023

Markham, ON, Canada

- Managed **10 client projects**, coordinating and advising on the integration of **Cognos Analytics** to turn client business data into actionable insights. Guided clients in adopting dashboards and reports, streamlined workflows, reduced process times by **20%**, and improved operational efficiency and ROI.
- Replaced a costly **Tableau Server** with an open-source **Python** dashboard hosted with **IBM Cloud** for open ticket data, saving millions in licensing fees and providing scalable insights to **200+ client accounts** and **1,500 Technical Account Managers**.
- Redesigned the **IBM Cognos** user interface using **React** and **Java**, tested API calls with **Postman**, and deployed and managed the application using **Docker** and **Kubernetes**, resulting in a streamlined client-TAM process and a **20% reduction** in client inquiries.

LEADERSHIP EXPERIENCE

Laurier Computing Society

Vice President of Event Coordination

July 2022 - June 2024

Waterloo, ON, Canada

- Led a team of **6 Event Coordinators** to organize **20+ events**, managing budgets up to **\$1,500 per event** while coordinating with executives and sponsors, boosting attendance by **19%** and engaging **700+ members**; recognized with **Events Executive of the Year**, **Club of the Year**, and **Event of the Year** awards.

HawkHacks

Vice President of Hackathon Strategy

July 2023 - June 2024

Waterloo, ON, Canada

- Led sponsor engagement and logistics for one of Ontario's largest hackathons, securing **35+ sponsors** and managing a **\$60,000** budget to deliver a high-quality experience for **750+ participants** while ensuring cost efficiency and operational excellence.

EDUCATION

Wilfrid Laurier University

Honours Bachelors of Science, Computer Science; GPA: 3.8/4

Waterloo, ON, Canada

September 2019 - May 2024

PROJECTS

Handle | React, JavaScript, HTML, CSS, Firebase, MediaPipe

May 2023 - April 2023

- Developed a Wordle-style puzzle game in **React** using **MediaPipe** to detect American Sign Language letters and **Firebase** for real-time storage; awarded **2nd place** in the Project Program Hackathon.

TECHNICAL SKILLS

Programming Languages: Java, Python, C, C#, JavaScript, HTML, CSS

Frameworks: React, Node.js, .NET, Vite, Blazor

Data Analysis and Visualization: Power BI, DAX, SQL, Pandas, NumPy, Matplotlib, Plotly, Seaborn, scikit-learn

Cloud: AWS, Azure Service Bus, Azure SQL, Azure Data Factory, Google Firebase

Dev Tools : Git, GitHub, Android Studio, Kubernetes, Docker, Postman, Figma, Canva, Visual Studio, VSCode

Project Management: Azure DevOps, Salesforce, Clarizen, Notion, Trello, Slack, Microsoft Teams

Certifications: AWS Certified Cloud Practitioner